

THE CROSS-HARBOUR (HOLDINGS) LIMITED

港通控股有限公司 (Incorporated in Hong Kong with limited liability)

(Stock Code: 32)

NOTIFICATION LETTER TO NEW REGISTERED SHAREHOLDERS

19 April 2024

Dear Shareholder,

Electronic Dissemination of Corporate Communications

We enclose the 2023 Annual Report and the Circular dated 19 April 2024 containing the notice of the annual general meeting together with the relevant proxy form (both English and Chinese versions) of The Cross-Harbour (Holdings) Limited (the "Company", "we", "our" or "us") for your attention.

We are writing to inform you about our arrangements for the electronic dissemination of our corporate communications1 including actionable corporate communications² pursuant to the Rules Governing the Listing of Securities (the "Listing Rules") on The Stock Exchange of Hong Kong Limited with effect from 31 December 2023, the articles of association of the Company and the Companies Ordinance (Chapter 622 of the Laws of Hong Kong) as follows:

1. Corporate Communications

Subject to the required agreement, we will send corporate communications (both English and Chinese versions) to our registered shareholders by making them available on our website at www.ch.limited and the HKEXnews website at www.hkexnews.hk, accompanied by a notification of the availability of our corporate communications on our website, which will be sent to our registered shareholders in electronic copy by email or in printed copy by post if we do not have a functional email address of the relevant registered shareholder. Registered shareholders, who agree that our corporate communications may be sent to them by making it available on our website, please complete Part A of the attached reply form ("Reply Form") to signify your agreement and return it to our share registrar³ as soon as possible. Please note that if we do not receive a response to this request within 28 days beginning on the date on which the request was sent, the relevant registered shareholder will be regarded as having so agreed. However, registered shareholders have the right to revoke their agreement at any time by giving our share registrar a written notice of revocation of not less than 7 days. Registered shareholders may request to receive the corporate communications in printed copy within 28 days after the date of receiving the corporate communications in electronic form by completing the Printed Copy Corporate Communications Request Form (the "Request Form", available under the Investor Relations section on our website) and returning it to our share registrar. We will send such published corporate communications in printed copy free of charge to the relevant registered shareholder within 21 days after receiving the request.

2. Actionable Corporate Communications

Subject also to the required agreement, we will send actionable corporate communications (both English and Chinese versions) to our registered shareholders individually in electronic copy by email or in printed copy by post if we do not have a functional email address of the relevant registered shareholder. It is the responsibility of registered shareholders to provide functional email address. We will be considered to have complied with the Listing Rules if we send our actionable corporate communications to your email address without receiving any "non-delivery message". Registered shareholders, who agree that our actionable corporate communications may be sent to them in electronic copy by email, please complete Part B of the Reply Form to signify your agreement and return it to our share registrar as soon as possible. If we do not have your agreement, our actionable corporate communications may only be sent to you in printed copy by post, accompanied by a request for their agreement for our future compliance with the Listing Rules.

Registered shareholders may request to receive actionable corporate communications in printed copy within 28 days after the date of receiving the actionable corporate communications in electronic copy by completing the Request Form and returning it to our share registrar. We will send the actionable corporate communications in printed copy free of charge to the relevant registered shareholder within 7 days after receiving the request.

Request for Printed Copy 3

Notwithstanding our arrangements for electronic dissemination, registered shareholders may request to receive printed copy of our corporate communications including actionable corporate communications free of charge by completing the Request Form and returning it to our share registrar.

Please be aware that all requests for printed copy of corporate communications (including actionable corporate communications for registered shareholders), if not revoked or superseded, made during the year will expire on 31 December of the same year.

4. Request for Electronic Contact Details

We are required to solicit electronic contact details of our registered shareholders. Subject to the required agreement, these details may be used by us to send notification of the availability of our corporate communications on our website and actionable corporate communications to our registered shareholders in electronic copy by email. Registered shareholders please provide your current electronic contact details by completing Part C of the Reply Form and returning it to our share registrar as soon as possible. It is important to provide accurate and functional electronic contact details. In the event that no electronic contact details are provided, or the provided electronic contact details are non-functional or undeliverable, our notification of the availability of our corporate communications on our website and actionable corporate communications may only be sent to the relevant registered shareholder in printed copy by post, accompanied by a request for soliciting their electronic contact details for our future compliance with the Listing Rules.

Details of Arrangements 5.

Details of our arrangements for (i) electronic dissemination and (ii) requesting printed copy of our corporate communications including actionable corporate communications are published under the Investor Relations section on our website.

Should you have any questions or require further assistance, please do not hesitate to contact our share registrar by telephone at (852) 2980 1333 during business hours from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays, or by sending an email to chh32-ecom@hk.tricorglobal. com

> Yours faithfully, For and on behalf of The Cross-Harbour (Holdings) Limited Yeung Hin Chung, John Managing Director

Corporate communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to, (a) the directors' report and annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; (f) a proxy form; and (g) a reply slip of the Company. Actionable corporate communications refer to any corporate communications that seek instructions from the shareholders of the Company on how they wish to exercise their

rights or make an election as the Company's shareholders. Tricor Tengis Limited, 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong (email: chh32-ecom@hk.tricorglobal.com, telephone number: (852) 2980 1333)

REPLY FORM

To: The Cross-Harbour (Holdings) Limited (the "Company") (Stock Code: 32) c/o Tricor Tengis Limited 17/F, Far East Finance Centre 16 Harcourt Road Hong Kong

Email: chh32-ecom@hk.tricorglobal.com

Points to Note:

- Please type or use legible handwriting when completing this form. It is important to provide accurate and functional electronic contact details. In the event that no electronic contact details are provided, or the provided electronic contact details are non-functional or undeliverable, our notification of availability of our corporate communications on our website and actionable corporate communications may only be sent to you in printed form by post together with a request for soliciting your electronic contact details for our future compliance with the Listing Rules. We will be considered to have complied with the Listing Rules if we send our notification of availability of our corporate communications on our website and actionable corporate communications to your email address without receiving any "non-delivery message".
- 2. If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form.

A. Agreement for Electronic Dissemination of Corporate Communications

Please put a tick (\checkmark) in ONLY ONE of the following boxes.

I/We

- □ agree
- □ do not agree

that (1) corporate communications (other than actionable corporate communications) of the Company may be sent to me/us by making it available on the Company's website at www.ch.limited and the HKEXnews website at www.hkexnews.hk, and (2) notification of the availability of corporate communications on the Company's website may be sent to me/us in electronic form to my/our email address provided in **Part C** below.

B. Agreement for Electronic Dissemination of Actionable Corporate Communications Please put a tick (\checkmark) in ONLY ONE of the following boxes.

I/We

□ agree

□ do not agree

that actionable corporate communications of the Company may be sent to me/us in electronic form to my/our email address provided in Part C below.

C. Provision of Electronic Contact Details

| Email Address | |
|-------------------------------------|--|
| Email Address (re-type/re-write) | |

I/We have read and understood the "Points to Note" and allow the Company to use my/our personal data collected in accordance with the purposes specified below.

Name(s) of Registered Shareholder(s)

Registered Address

Contact Telephone Number

Signature(s) of Registered Shareholder(s)

Date

Personal Information Collection Statement

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Cap. 486 (the "PDPO"), which may include but not limited to your name, contact telephone number, email address and mailing address. Your supply of Personal Data is on a voluntary basis for the purpose of receiving corporate communications in the manner chosen. Your Personal Data will be retained for such period as may be necessary for our verification and record purposes. You have the right to request access to and/or to correct the respective Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of the Personal Data should be in writing by post to Data Privacy Officer of Tricor Tengis Limited at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or by email to is-enquiries@hk.tricorglobal.com.

| MAILING LABEL |
|--|
| Tricor Tengis Limited Freepost No.: 10 GPO Hong Kong |
| |